

## 2022 Place of Service Code Changes For Telehealth Billing Impacts Physician Fee Schedules

The Centers for Medicare and Medicaid Services (CMS) modified the telehealth place of service (POS) codes due to a need for greater specificity. A new code, **POS Code 10**, has been added to reflect patients receiving **in-home telehealth services**. They also revised the existing definition of **POS Code 02** to reflect **out-of-home telehealth services**.

For dates of service on or after January 1, 2022, it is important to use the appropriate location codes when submitting claims for telehealth services. This is already in place for commercial plans. Starting April 1, 2022, we will begin accepting claims with the new code (POS Code 10) for Medicare plans, also with dates of services on or after January 1, 2022.

The POS code set provides location information required to pay claims. POS codes are two-digit codes reported in Form CMS-1500 to show where the service was delivered. Now that POS Code 02 does not include telehealth services provided in the member's home, please be sure to specify the correct location when submitting claims.

### What Is Different

The following section explains the differences between the two POS codes, as described by CMS:

**POS Code 10: Telehealth Provided in Patient's Home** – The location where health services and health related services\* are provided or received through telecommunication technology. Patient is located in their home (which is a location other than a hospital or other facility where the patient receives care in a private residence) when receiving health services or health related services through telecommunication technology.

**POS Code 02: Telehealth Provided Other Than in Patient's Home** – The location where health services and health related services are provided or received, through telecommunication technology. Patient is not located in their home when receiving health services or health related services through telecommunication technology.

You may refer to the [MLN Matters publication: MM12427](#) for more information. You may also find information on CMS POS Codes at [cms.gov](https://www.cms.gov), [here](#).

Please be sure your billing staff knows about these POS code modifications.